

Roadside Assistance Call

Easy call to Roadside Assistance 24/7 using ASSIST button



Uconnect Access In-Vehicle Assistance Features

With Uconnect Access, your vehicle has on-board assistance features located on the rear view mirror designed to enhance your driving experience if you should ever need assistance or support.

Description

Vehicles equipped with the Uconnect Access system feature will contain an ASSIST button on the rear view mirror. The ASSIST button will connect you directly to one of three important Uconnect Care centers for your assistance and support.

- Roadside Assistance – If you get a flat tire, or need a tow, you’ll be connected to someone who can help anytime. Additional fees may apply. (see the Disclaimers section below for more detail)
- Uconnect Care – In vehicle support for Uconnect Access System, Apps, and Features.
- Vehicle Care – Total support for your Chrysler Group vehicle.

How It Works

You or someone in the vehicle simply presses the **ASSIST** button located on the rear view mirror and you will be presented with your ASSIST options. Make your selection by touching the screen.



Requirements

- This feature is available only on vehicles sold in the US
- Vehicle must be properly equipped with the Uconnect Access System
- Vehicle must be in range of a usable and authorized cellular signal
- Vehicle must be registered with Uconnect Access and have an active subscription that includes the applicable feature or App
- Vehicle must be powered in the ON/RUN or ACC (Accessory) position with a properly functioning electrical system

Disclaimers

If Roadside Assistance is provided to your vehicle, you agree to be responsible for any additional roadside assistance service costs that you may incur. In order to provide Uconnect Services to you, we may record and monitor your conversations with Roadside Assistance, Uconnect Care or Vehicle Care, whether such conversations are initiated through the Uconnect Services in your vehicle, or via a landline or mobile telephone, and may share information obtained through such recording and monitoring in accordance with regulatory requirements. You acknowledge, agree and consent to any recording, monitoring or sharing of information obtained through any such call recordings.

FAQs

1) What is the phone number for Roadside Assistance? >

The phone number is 800-521-2779.

Please NOTE: Some Apps are suspended while an Assist call is active

2) If I am subscribed to Uconnect Access, does it cover towing or other expenses incurred by using Chrysler Roadside Assistance? > No, however your new vehicle may include Roadside Assistance services.