

# Theft Alarm Notification

Notifies you via email or text message (SMS) when the vehicle's factory-installed theft alarm system has been set-off.

## Description

The Theft Alarm notification feature notifies you via email or text message (SMS) when the vehicle's factory-installed theft alarm system has been set-off. You've probably seen this before, a vehicle's alarm goes off in a parking lot or out on the street, and the owner is nowhere to be found. With Theft Alarm Notification your vehicle will alert you of the situation.

Should you receive a notification that your theft alarm has been set-off, please react with caution. There are a number of reasons why your alarm may have been triggered, one of which could be that your vehicle was stolen. If so, please see the details of the Stolen Vehicle Assistance service below.

## How It Works

Theft Alarm Notification can send you an email or text message (SMS) should the alarm go off. The following instructions will help you manage your notifications.

- 1) Log on to the Mopar Owner Connect website ([moparownerconnect.com](http://moparownerconnect.com)) using the username and password you used when registering your Uconnect Access system.
  - o If you forgot your username or password, links are provided on the website to help you retrieve them.
- 2) Once logged in you will find yourself on the Dashboard. Click on the Edit Profile button in the upper-right corner of the page.
- 3) Click on the **Notifications** tab on the left side of the page.
- 4) If you have more than one vehicle with Uconnect Access, please select which vehicle you want to manage notifications for using the drop down menu.
- 5) You can enter up to 5 mobile phone and/or email addresses to your notifications, and you can customize which ones receive the types of messages.
- 6) You will receive a confirmation text message, asking to confirm and receive vehicle notifications. If you are ok with this, reply to the text message saying "yes" (message and data rates may apply, please see your mobile phone provider for details). If you have questions, text "HELP" in your reply.
- 7) You're all set. Should your theft alarm go off, a notification(s) will be sent to the number(s) and/or email(s) you provided.

## Requirements

- Vehicle must be properly equipped with the Uconnect Access System and a factory-installed Theft Alarm system
- Vehicle must be in range of a usable and authorized 3G cellular signal
- Vehicle must be registered with Uconnect Access and have an active subscription that includes the applicable feature or App
- Owner must properly set-up notification to have the Theft Alarm Notification sent to an appropriate mobile phone or email account.

## Caution

- In the event your theft alarm is activated, use caution and evaluate the situation from a safe distance. If any unauthorized or suspicious person is near or inside of your vehicle, immediately contact the police. Do not do anything that could jeopardize your safety or the safety of those around you.

## FAQs

- 1) What do I do if my Theft Alarm goes off?** > In the event your theft alarm is activated, use caution and evaluate the situation from a safe distance. If any unauthorized or suspicious person is near or inside of your vehicle, immediately contact the police. Do not do anything that could jeopardize your safety or the safety of those around you.
- 2) How can I change where I receive notifications?** > You can manage your notifications by going to the Mopar Owner Connect website ([moparownerconnect.com](http://moparownerconnect.com)) and log in with your username and password. Once there, you can click on Edit Profile, then the Notifications tab.
- 3) Can I receive a text message (SMS) when my Theft Alarm goes off?** > Yes. Text messages are a convenient and quick way to receive notifications. You can manage your notifications by going to the Mopar Owner Connect website ([moparownerconnect.com](http://moparownerconnect.com)) and log in with your username and password. Once there, you can click on Edit Profile, then the Notifications tab to add, remove and edit your notification options.