

Voice Texting

Add free-form voice texts to your Voice Text Reply feature

Description

This Voice Texting enhances the Voice Text Reply feature built into your Uconnect Access 8.4A and 8.4AN radio. While Voice Text Reply provides 18 pre-formatted messages you can send, Voice Texting lets you create and send nearly any message you want. Just speak your message as if you were talking to the recipient, and the Uconnect Access voice-to-text technology will convert your voice into a text message.

Voice Texting and Voice Text Reply features are compatible with many newer Android and Blackberry phones. Before using, determine if your phone has been tested to support Bluetooth “Message Access Protocol (MAP)” or AT Messaging Protocol at uconnectphone.com. Ensure MAP is ON and incoming message notification is enabled.

How it Works

Set Up Your Phone to Work with Voice Texting

After pairing your phone to the vehicle using Bluetooth (see uconnectphone.com), touch the phone soft-key on the menu bar of the radio to see the main Phone screen. A minute or so after a compatible MAP enabled phone has been Bluetooth connected to the vehicle; the “messaging” soft-key on the screen will change from gray to white. This is an indicator that Voice Texting will work with your phone.

Follow the steps below to see if your phone can set up to work with Voice Texting.



- 1) Determine if your phone has been tested to support Bluetooth “Message Access Protocol “(MAP) - uconnectphone.com. (Your phone may support Voice Texting even if not found on this website. Check with your phone manufacturer to see if it supports MAP protocol.)

If phone supports MAP then:

- 2) Ensure MAP is On and incoming message notification is enabled

Steps to ensure MAP is On (see uconnectphone.com for phone specific instructions)

Generic Phone Setup instructions (your phone’s setup process may be similar):

1. On phone select “Settings” (or the equivalent on your phone)
2. Select Wireless / Bluetooth settings
3. Ensure Bluetooth is on (box checked)
4. Select Bluetooth Settings
5. Select Advanced Setting
6. Ensure Message Access service is on (box checked)
7. Select Message access settings
8. Check the box for SMS
9. Hit the back button twice to return to the Bluetooth Settings screen
10. Check the box for Discoverable

If a Bluetooth Authorization window appears showing your phone requesting permissions, check the box for Always and Hit Accept.

[Sending a Message](#)

Sending a New Text Message from Radio

- 1) Press  on the steering wheel.
- 2) Say **“Send text message”**
- 3) The system will respond “Say the phone number or the full name and the phone type of the contact that you want to send a message to.”
- 4) Dictate message (“I will be home at eight”)
- 5) When finished dictating, wait for prompt and say **“Send”** .

Dictate a free-form reply to a Message from Radio (Voice Text Reply)

1) Say **“Reply to message n”**

n = the number of the message

OR

Press Reply after viewing message

OR

Say **“Reply”** after hearing message read

OR

Press the phone button and say **“Reply”**

2) The system will say “Please say the message you want to send”.
 (“I will be home at eight”)

3) Say the message you want to send up to 160 characters of text.

4) The system will repeat the message you dictated and state available commands. If your message was too long, the system will respond with “Your message was too long. Your message was truncated. Say “Send, or Start Over or Continue”.

5) Say **“Continue”**

OR

Say **“Start over”**

OR

Say **“Repeat”**

OR

Say **“Send”**

OR

Say **“Cancel”**

To Reply to a Message with a pre-formatted response (Voice Text Reply)



- 1) Press View next to the message
- 2) Press Reply
- 3) Select the pre-formatted response by touching it ("I can't talk right now")
- 4) Press Send

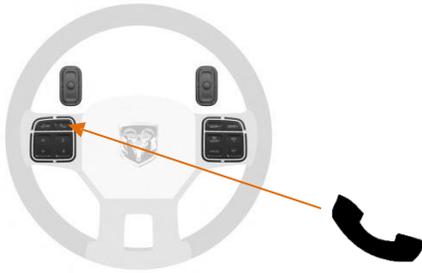
[Viewing or Listening to Incoming Messages](#)

To Listen to a Message from Radio

- 1) Say **"Play message n"**
n = the number of the message
OR
Say **"Read message n"**
n = the number of the message

Viewing Your Messages

- 1) Press phone button on the steering wheel



Listening...say a command
or say "Help"

- 2) Say "Show Messages"

OR

Press messaging on the in-vehicle touch screen



Contact names or phone numbers of the message sender appears in a list along with **View** and **Listen** soft keys

Viewing a specific Message

- 1) Press View next to the contact name/phone number of the message you want to be displayed.

OR

Say **“Show message n”**

n = the number of the message

Listening to a Message

- 1) The system notifies the customer of incoming text message by saying “New text message from Jane Doe”.
- 2) Press Listen. The system will read the received text message over the vehicle audio system.

Barge-In

Barge-in is a feature that enables a user to say a valid command without waiting for the system to finish speaking. When the system is “speaking” you can press  on the steering wheel and say a valid command.

For example, if the system is explaining all of the options available after dictating a text message, at any time the user can press  and say **“Send”**.

Requirements

- (MAP and AT Protocol may not be compatible with Apple iPhones (pre iOS 6). Apple iOS 6 supports receiving text messages, but does not support sending text messages.)
- Available on vehicles sold in the United States with a Uconnect 8.4A (sales code RA3) or Uconnect 8.4AN (sales code RA4) radio equipped with Uconnect Access
- Vehicle must be registered with an active Uconnect Access Advantage trial or paid subscription for free form text response to work
- Vehicle and phone must be in range of the cellular network
- Customer must have a properly paired and connected cellular device with Bluetooth Message Access Protocol (MAP) enabled. Voice Texting is compatible with many newer BlackBerry and Android mobile devices. Apple iOS 5 and earlier does not support MAP so iPhones will not send free form text messages. Apple iOS 6 supports receiving, not sending text messages. To check if your device has been tested to be compatible please visit uconnectphone.com

Disclaimers

- Not all Voice Texting features may be available on your phone.
- Your MAP supported phone must be paired and connected to a compatible Uconnect radio.
- You must have an active cellular connection and be within cellular range to voice text.
- Chrysler Uconnect and its affiliates are not responsible for errant text messages.
- Vehicle must be registered with an active Uconnect Access trial or paid subscription.

Warnings

- ALWAYS drive safely with your hands on the wheel. You have full responsibility and assume all risks related to the use of the Uconnect features and applications in this vehicle. Only use Uconnect when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.
- Any voice commanded system should be used only in safe driving conditions and all attention should be kept on the roadway ahead. Failure to do so may result in an accident causing serious injury or death.

FAQs

- 1) Can I still voice text if my phone is not listed?** > We are constantly testing phones and updating our compatibility database. If your phone is not listed, you may still be able to pair and connect your MAP supported phone to a compatible Uconnect radio to see if all or most voice texting functions work. Check your phone manufacturer if MAP is supported on your phone.
- 2) Can I use voice texting while in my other Chrysler vehicle?** > The Voice Texting free text response feature is available only on 2013 Uconnect 8.4A (sales code RA3) or Uconnect 8.4AN (sales code RA4) radios. Other Chrysler vehicles do support hands free texting, but only with fixed responses.
- 3) My “Messaging” soft-key is White, but I can only use pre-formatted responses.** > The Voice Texting free-form voice response requires a subscription to the Uconnect Access Advantage package.
- 4) Do I have to “train” my Uconnect radio to my voice?** > Chrysler uses the latest voice recognition engine that provides good recognition without required training. This makes it easier for a passenger to also use the system.
- 5) Can a passenger voice text?** > Yes, however, voice recognition microphones are optimized for the driver, so the system may have difficulty hearing the passenger; also, the system will use the currently connected phone, so be sure your passenger isn’t sending texts to the wrong recipient.
- 6) Does Voice Texting work with accents?** > Speech isn’t perfect. Technology isn’t perfect. While Chrysler strives to use the latest voice recognition engine, the technology may have difficulty with strong accents.
- 7) Can I voice text my car?** > The Voice Texting feature allows you to listen to, and reply to text messages (SMS) sent to your portable cellular mobile phone by voice while in your vehicle.
- 8) How many pre-formatted replies are there?>** You can respond with a set of up to 18 preset outgoing messages such as “I’ll call you later.”
- 9) Can I use abbreviations and emoticons?** > Of course! Just say the name of the most popular emoticon or abbreviation, e.g. smiley, frown, wink, & LOL
- 10) Can I use Text Messaging if the “messaging” button doesn’t turn white?** > Only MAP compatible phones will work with Text Messaging. If your phone is compatible, the “messaging” light will turn white, after the phone is bluetooth connected, and you will then be able to do hands free Text Messaging. The system will respond with “Sorry, I didn’t understand you” if you press the steering wheel Phone button and say a voice command for Text Messaging, when the button isn’t active (“white”).