



OVERHEATED ENGINES WARRANTY POLICY

Mopar® is announcing a new warranty policy change for any previously replaced engine due to engine overheat conditions. This policy change is effective with vehicles received for repair on or after September 30, 2023.

Engine overheating conditions are not warrantable, and therefore are not covered under any applicable warranty (Powertrain, Mopar, etc.).

The exceptions that could be covered under warranty would be:

- A Mopar cooling system part caused the overheat condition (water pump, thermostat, etc.).

Note: Proof of the Mopar causal part purchase or work order must be provided for Mopar (M) type claims. For Warranty (W) type claims, the failed cooling system component must be identified and noted in the technician notes.

If a customer/independent repair facility (IRF) returns an engine that was purchased over-the-counter with a warranty concern, the dealer will verify that the correct engine was returned by checking the engine serial number, confirm if the part was registered and inspect the heat tabs. If the heat tabs are pink or red, the rules below apply. If the heat tabs are pink or red, confirm a warrantable cooling system failure. If this process is not followed, the dealer could be subject to chargeback for accepting the incorrect or defective engine.



Normal White Sensor



**Overheated Pink Sensor
255°F Coolant Temp**



**Overheated Red Sensor
+255°F Coolant Temp**

When a customer returns with an engine warranty concern from a prior repair, the dealer's technician must complete the following:

- Verify the engine serial number.
- Inspect the heat tabs.
- If the heat tabs are pink or red, root cause a warrantable Mopar cooling system failure prior to installing a Mopar replacement engine.

Note: If this process is not followed, the dealer could be subject to chargeback for accepting the incorrect or defective engine.

MOPAR® RECOMMENDATION

- Inspect and/or replace the cooling system components on the initial replacement (examples below):
 - Water Pump
 - Thermostat
 - Radiator
 - Hoses/Clamps
 - Drain and fill the cooling system according to procedure.
- Inspect cooling fans.

ADDITIONAL INFORMATION

- Multi-layered steel head gasket failures and warped head/block are the result of an overheat, not the cause of the overheat.
- Loose head bolts are a result of a collapsed head gasket after an overheat condition.
- All Mopar® Service engines are end-of-the-line tested for leak down, compression and oil pressure compliance.



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